



BOB Financial
— Credit reimagined —

Tender Result

RFP No: BFSL/CRM RFP/20-21/01.

Date: - 01-10-2020

To

The respective participated Bidders

Tender Name: - Selection of vendor for Setting up & Maintenance/Management of Contact Centre Operations on Outsourced Model.

Dear Sir/ Madam,

Firstly, would like to thank you for your participation and time for said RFP.

The technical element made up 70% of the total score and the price element 30% of the total score. Basis of Techno Commercial evaluation below is the results.

Sr. NO	Firm Name	Techno-Commercial Rank
1	M/s. Tech Mahindra Limited	H1 & L1
2	M/s. Conneqt Business Solutions Ltd.	H2 & L2
3	M/s. AssureEdge Global Services Pvt. Ltd	H3 & L3

S/D

Authorized Signatory